









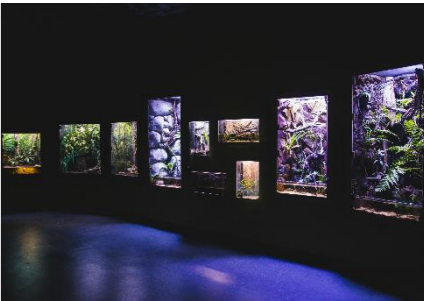












CAIRNS AQUARIUM 2025/2026 – PRODUCT EXPERIENCE – AGENT RATES

Valid from 1 April 2024 to 31 March 2026. All prices are per person – AUD

CAIRNS AQUARIUM PRODUCT EXPERIENCE	RATES					PRODUCT MARKETING INFORMATION	PRODUCT EXPERIENCE PHOTOS
GENERAL ADMISSION – Daily Entry	Adult (15 yrs+)	Child (3-14 yrs)	Infant (0-2 yrs)	Family (2A+2C)	Senior/Concession (Must show ID)	See 16,000 incredible fish and aquatic animals from the Great Barrier Reef, wet tropics rainforest and waterways where you will learn about the ecosystems of Tropical North Queensland.	
<div>–Single day admission to Cairns Aquarium</div> <div>–Open 365 days from 9:30am to 3:30pm. Last admission at 2:30pm</div> <div>–Daily Animal and Ecosystem Educational Presentations</div> <div>–Daily Marine Touch Tank Encounter</div> <div>–Daily Ray and Shark Feeding Show (11:00 am)</div> <div>–Complimentary Visitor Map</div>	<div>Retail Adult</div> <div>\$58.00</div> <div>Nett Adult</div> <div>\$46.40</div>	<div>Retail Child</div> <div>\$33.00</div> <div>Nett Child</div> <div>\$26.40</div>	FOC	<div>Retail Family</div> <div>\$163.00</div> <div>Nett Family</div> <div>\$130.40</div>	<div>Retail Concession</div> <div>\$46.00</div> <div>Nett Concession</div> <div>\$36.80</div>	<div>Additional info</div> <div>- Free sale available for FIT General Admission tickets</div> <div>- Suitable for prams and wheelchairs</div> <div>- Indoors and Airconditioned attraction</div>	   
GENERAL ADMISSION AND CAIRNS TURTLE HOSPITAL TOUR	Adult (15 yrs+)	Child (3-14 yrs)	Infant (0-2 yrs)	Family (2A+2C)	Senior/Concession (Must show ID)	See 16,000 incredible fish and aquatic animals from the Great Barrier Reef, wet tropics rainforest and waterways and enjoy a guided tour of the on-site working Turtle hospital and rehabilitation centre.	
<div>–Single Day admission to the Cairns Aquarium</div> <div>–30-minute guided tour where you will go behind the scenes to visit the Cairns Turtle Rehabilitation Centre</div> <div>–Audio visual presentation about Great Barrier Reef Sea turtles to learn about their threats and how you can help save them</div> <div>–Meet sea turtles undergoing rehabilitation and care prior to release</div> <div>–100% of proceeds go towards the care of the turtles in treatment</div>	<div>Retail Adult</div> <div>\$78.00</div> <div>Nett Adult</div> <div>\$62.40</div>	<div>Retail Child</div> <div>\$47.00</div> <div>Nett Child</div> <div>\$37.60</div>	FOC	<div>Retail Family</div> <div>\$231.00</div> <div>Nett Family</div> <div>\$184.80</div>	<div>Retail Concession</div> <div>\$66.00</div> <div>Nett Concession</div> <div>\$52.80</div>	<div>-11:30 am &amp; 12:30 pm daily</div> <div>(Guests to arrive 15 minutes prior to tour time)</div>	 
Marine Life Encounter	Adult (15 yrs+)	Child (3-14 yrs)	Infant (0-2 yrs)	Family (2A+2C)	Senior/Concession (Must show ID)	For the ULTIMATE experience, there is no better way to explore the Cairns Aquarium then with a Behind the Scenes Tour including an exclusive hand feeding of Cownose Rays, visit the Turtle Hospital and enjoy a Fish Scatter Feeding.	
<div>–Single Day admission to the Cairns Aquarium</div> <div>–The ultimate experience with a Behind the Scenes Tour including an exclusive hand feeding of the Cownose Rays, visit to the Cairns Turtle Hospital and enjoy a scatter feed to the outback river monsters.</div>	<div>Retail Adult</div> <div>\$299.00</div> <div>Nett Adult</div> <div>\$239.20</div>	<div>Retail Child</div> <div>\$149.00</div> <div>Nett Child</div> <div>\$119.20</div>	FOC	N/A	N/A	<div>–Must be pre booked 72 hours in advance</div> <div>–Minimum per booking: 1 Pax</div> <div>–Maximum per booking: 4 Pax</div> <div>–Due to safety reasons, children under 12yo may not handfeed the Cownose Rays. A souvenir gift will be substituted</div> <div>–11:30am – 2:45 pm session Monday - Saturday</div>	 

CAIRNS AQUARIUM PRODUCT EXPERIENCE	RATES					PRODUCT MARKETING INFORMATION	PRODUCT EXPERIENCE PHOTOS
<b>AQUARIUM BY TWILIGHT - GUIDED TOUR</b> <i>Monday to Saturday</i>	<b>Adult</b> (15 yrs+)	<b>Child</b> (3-14 yrs)	<b>Infant</b> (0-2 yrs)	<b>Family</b> (2A+2C)	<b>Senior/Concession</b> (Must show ID)	Enjoy a two-hour GUIDED TOUR through the Cairns Aquarium while learning about the remarkable changes in reef and rainforest creatures as day slides into sunset.	
<ul style="list-style-type: none"> <li>Exclusive, after-hours guided twilight tour</li> <li>Learn about and see the remarkable changes in reef and rainforest animal's behaviours as day slides into sunset</li> <li>Operates Monday to Saturday</li> </ul>	<b>Retail Adult</b> \$85.00 <b>Nett Adult</b> \$68.00	<b>Retail Child</b> \$49.00 <b>Nett Child</b> \$39.20	N/A	N/A	N/A	<b>Additional info</b> <ul style="list-style-type: none"> <li>Bookings required 24 hours in advance</li> <li>Indoors and airconditioned attraction</li> <li>Suited for all mobility types</li> </ul> <b>Itinerary:</b> 3:00pm - Guest arrive & check in 3:15pm-5:15pm - Guided Tour OR 3:15 pm - Guests arrival, check in 3:30 pm - 5:30 pm - Guided Tour	 
<b>AQUARIUM BY TWILIGHT - GUIDED TOUR with 3 course Dinner</b> <i>Tuesday to Saturday</i>	<b>Adult</b> (15 yrs+)	<b>Child</b> (3-14 yrs)	<b>Infant</b> (0-2 yrs)	<b>Family</b> (2A+2C)	<b>Senior/Concession</b> (Must show ID)	Enjoy a two-hour GUIDED TOUR through the Cairns Aquarium while learning about the remarkable changes in reef and rainforest creatures as day slides into sunset, followed by a 3-course gourmet dinner including entrée, main and dessert in Dundee's aquatic themed restaurant.	
<ul style="list-style-type: none"> <li>Exclusive, after-hours guided twilight tour</li> <li>Learn about and see the remarkable changes in reef and rainforest animal's behaviours as day slides into sunset</li> <li>3 Course Dinner</li> </ul> Adult: 3 course dinner: Entrée, Main and Dessert served in Dundee's aquatic themed Restaurant  Child: 2 course dinner: Main course, dessert and drink served in Dundee's aquatic themed Restaurant	<b>Retail Adult</b> \$179.00 <b>Nett Adult</b> \$143.20	<b>Retail Child</b> \$79.00 <b>Nett Child</b> \$63.20	N/A	N/A	N/A	<b>Additional info</b> <ul style="list-style-type: none"> <li>Bookings required 24 hours in advance</li> <li>Indoors and airconditioned attraction</li> <li>Suited for all mobility types</li> </ul> <b>Itinerary:</b> 3:00pm - Guest arrive & check in 3:15pm-5:15 pm - Guided Tour 5:15pm-6:30pm - Entrée, Main and Dessert served in Dundee's Aquatic themed Restaurant OR 3:15pm - Guest arrive & check in 3:30pm-5:15 pm - Guided Tour 5:30pm-7:00pm - Entrée, Main and Dessert served in Dundee's Aquatic themed Restaurant	  

CAIRNS AQUARIUM PRODUCT EXPERIENCE	RATES					PRODUCT MARKETING INFORMATION	PRODUCT EXPERIENCE PHOTOS
NIGHT AT THE AQUARIUM - GUIDED NOCTURNAL TOUR Monday - Saturday	Adult (15 yrs+)	Child (3-14 yrs)	Infant (0-2 yrs)	Family (2A+2C)	Senior/Concession (Must show ID)	CAIRNS BEST AFTER DARK EXPERIENCE! Enjoy a 1.5-hour guided tour through the Cairns Aquarium while learning about the nocturnal habits of reef and rainforest creatures.	
<ul style="list-style-type: none"> <li>Exclusive after-hours guided night tour</li> <li>1.5 hour guided nocturnal tour which gives you a glimpse into the unique world of the region's nocturnal creatures and their behaviours as they move about in the darkness</li> </ul>	Retail Adult \$85.00 Nett Adult \$68.00	Retail Child \$49.00 Nett Child \$39.20	N/A	N/A	N/A	Additional info – Bookings required 24 hours in advance – Indoors and airconditioned attraction – Suited for all mobility types  Itinerary: 5:45pm - Guest arrive & check in 6:00pm - 7:30pm Guided Tour	   
NIGHT AT THE AQUARIUM - GUIDED NOCTURNAL TOUR 2 COURSE DINNER Tuesday - Saturday	Adult (15 yrs+)	Child (3-14 yrs)	Infant (0-2 yrs)	Family (2A+2C)	Senior/Concession (Must show ID)	CAIRNS BEST AFTER DARK EXPERIENCE! Enjoy a 1.5-hour guided tour through the Cairns Aquarium while learning about the nocturnal habits of reef and rainforest creatures.	
<ul style="list-style-type: none"> <li>Exclusive after-hours guided night tour</li> <li>1.5 hour guided nocturnal tour which gives you a glimpse into the unique world of the region's nocturnal creatures and their behaviours as they move about in the darkness</li> <li>2 Course Dinner</li> </ul> <p>Adult: 2 course dinner: Entrée and Main served in Dundee's aquatic themed Restaurant</p> <p>Child: 2 course dinner: Main course, dessert and drink served in Dundee's aquatic themed Restaurant</p>	Retail Adult \$145.00 Nett Adult \$116.00	Retail Child \$69.00 Nett Child \$55.20	N/A	N/A	N/A	Additional info – Bookings required 24 hours in advance. – Indoors and airconditioned attraction. – Suited for all mobility types  Itinerary: 5:45pm - Guest arrive & check-in 6:00pm - 7:30pm - Guided Tour 7:30pm - Entrée and Main served in Dundee's Aquatic themed Restaurant	  

CAIRNS AQUARIUM PRODUCT EXPERIENCE	RATES					PRODUCT MARKETING INFORMATION	PRODUCT EXPERIENCE PHOTOS
REEF & RAINFOREST AWAKENS - EXCLUSIVE GROUP GUIDED MORNING TOUR Monday - Saturday	Adult (15 yrs+)	Child (3-14 yrs)	Infant (0-2 yrs)	Family (2A+2C)	Senior/Concession (Must show ID)	EXCLUSIVE MORNING GROUP TOUR! Enjoy a guide ecological tour through the Cairns Aquarium & Reef Research Centre to see 16,000 fish and aquatic reef and rainforest organisms within 71 living displays and 10 ecosystems. Witness and learn about how daylight triggers an excitement of life leading to feeding, breeding and escaping predators. Come face to face with the reef largest animals; sharks, rays, grouper and sea turtles. Maral at the luminous and dazzling live corals and brightly coloured reef fish and go behind the scenes to visit the Cairns Turtle Rehabilitation Centre.	
Exclusive Group Booking (minimum 10 adults) <ul style="list-style-type: none"> <li>– Exclusive, prior to opening guided morning tour</li> <li>– Learn about and see how the fish and animals of the reef and rainforest emerge at first light</li> <li>– Go behind the scenes to visit the Cairns Turtle Rehabilitation Centre</li> <li>– Meet sea turtles undergoing rehabilitation and care prior to release</li> <li>– 100% of proceeds go towards the care of the turtles in treatment.</li> </ul>	Retail Adult \$105.00 Nett Adult \$84.00	Retail Child \$63.00 Nett Child \$50.40	N/A	N/A	N/A	Additional info <ul style="list-style-type: none"> <li>– Bookings required 48 hours in advance</li> <li>– Indoors and airconditioned attraction</li> <li>– Suited for all mobility types</li> <li>– Minimum 10 paying guests</li> </ul> Itinerary: 8:15am Guest arrival, check in 8:30am-10:30am Guided Tour	   
AQUARIUM BY TWILIGHT: DINE WITH THE SHARKS - with 3 course All you can eat dinner and two drinks	Adult (15 yrs+)	Child (3-14 yrs)	Infant (0-2 yrs)	Family (2A+2C)	Senior/Concession (Must show ID)	CAIRNS BEST AFTER DARK EXPERIENCE! Enjoy a two-hour guided tour through the Cairns Aquarium while learning about the nocturnal habits of reef and rainforest creatures followed by a 3 Course all-you-can eat gourmet banquet and 2 drinks served within the Aquarium surrounded by the largest ocean predators.	
Exclusive Group Booking (minimum 30 adults) <ul style="list-style-type: none"> <li>– Exclusive, after-hours guided twilight tour</li> <li>– Learn about and see the changes in reef and rainforest animal's nocturnal behaviours</li> <li>– 3 Course all-you-can-eat chef prepared banquet and 2 drinks</li> </ul>	Retail Adult \$179.00 Nett Adult \$143.20	Retail Child \$79.00 Nett Child \$63.20	N/A	N/A	N/A	Additional info <ul style="list-style-type: none"> <li>– Bookings required 24 hours in advance</li> <li>– Indoors and airconditioned attraction</li> <li>– Suited for all mobility types</li> </ul> Itinerary: 3:45pm - Guest arrive & check-in 4:00pm - 5:45 pm Guided Tour 5.45pm-7:00 pm - 3 course All-you-can-eat banquet Dinner and two drinks served within the Aquarium surrounded by the largest ocean predators	  



## TERMS AND CONDITIONS

Cairns Aquarium reserves the right to alter prices, schedules or other published details without notice. By making a reservation you are automatically accepting our Terms and Conditions.

**RATE VALIDITY:** 1 April 2024 to 31 March 2026

**RATES:** All rates quoted are inclusive of GST, in AUD and subject to change.

**DAYS OF OPERATION:** Cairns Aquarium is open 365 days of the year, including Christmas Day and all public holidays.

### **HOURS OF OPERATION:**

- (1) Open to the public daily 9.30am-3.30pm (last admissions 2.30pm)
- (2) Reef & Rainforest Awakens- operating Monday – Saturday (Exclusive for groups 10 adults+) 8:15 am – 10:30 am
- (3) Aquarium by Twilight Tour – operating Monday to Saturday 3:00pm- 5:15pm
- (4) Aquarium by Twilight & 3 Course Dinner – operating Tuesday to Saturday 3:00pm-7:30pm
- (5) Night at the Aquarium Tour – operating Monday to Saturday 5:45 pm – 7:30 pm
- (6) Night at the Aquarium & 2 Course Dinner – operating Tuesday to Saturday 5:45 pm – 9:00 pm
- (7) Aquarium by Twilight: & Dine with the Sharks – operating Monday to Saturday (Exclusive for groups 30 adults+) 3:45pm – 7:30pm
- (8) Marine Life Encounter – operating Monday to Saturday – 11:30am-1:30pm

**GENERAL ADMISSION CHILD POLICY:** Children under the age of three years are free of charge (FOC). Children aged 3-14 inclusive are eligible for child rates. No child or children aged 14 or under will be admitted to Cairns Aquarium unless they are accompanied and supervised by an adult (18 years or over). FOC policy applies to entry only. No food or beverage is supplied FOC.

**FAMILY POLICY:** Family rates are valid for 2 adults and 2 children (2A+ 2C). Extra adults or children are charged at the standard adult or child rate. Not applicable to group bookings.

**GUIDED GROUP POLICY:** A guided tour with a wildlife educator is available to be booked for general admission groups with a minimum of one tour guide per group of up to 25 at an additional fee of \$200 (gst inclusive) per guide to host the group for a maximum of 2 hours. Groups may visit pre-opening from 8:30am. Bookings essential and subject to available.

**GROUP TOUR LEADER POLICY (General Admission):** One Tour Leader will be provided with general admission entry to the aquarium (FOC) per 10 guests. Tour leaders bringing less than 10 guests will be charged at the Nett Rate. Additional tour leaders will be charged at the Nett rate.

**GROUP TOUR LEADER POLICY (Dining Experiences):** One Tour Leader will be provided with general admission entry to the aquarium (FOC) per 10-19 guests, and will be charged 100% for the dining experience. One Tour leader bringing 20 guests or more will be provided with general admission entry to the aquarium (FOC), but will be required to pay 50% of dining experience. All additional tour leaders or tour leaders bringing groups with under 10 guests will be charged at the Nett Rate for both general admission and the dining experience.

**PRIVACY POLICY:** Cairns Aquarium is committed to ensuring the privacy of individual's information. Cairns Aquarium respects the need for confidentiality of information and provides a secure framework to protect personal details, held by Cairns Aquarium, from collection of information, use & disclosure, storage, security and accessibility. For information about how Cairns Aquarium collects, manages, uses and discloses personal information, please refer to our Privacy Policy, available on our website.

**RESTAURANT POLICY:** Guides receive 1 meal (same menu as group) at 50% off per 20 paying guests. Cairns Aquarium outsources all food and beverage i.e., restaurant facilities, to a third-party operator. In such circumstances the third-party restaurant operator is entirely responsible for supplying the products or services and any involvement Cairns Aquarium has, in facilitating your booking with the third party, is as the third party's agent. Cairns Aquarium is not liable for any failure by the third party to provide the products or services, nor for any act, error, omission, default or negligence of the third party.

**GUESTS WITH SPECIAL NEEDS:** Cairns Aquarium provides customers in wheelchairs with full access to all exhibits and associated aquarium facilities. Each floor of the aquarium is accessible via a lift and each level also has wheelchair accessible toilets. One Companion Card holder can enter free of charge for General Admission only with each person with a disability. Companion Card must be presented on arrival. A limited number of wheelchairs are available for use, free of charge.

**PAYMENT POLICY:** Payment in full will be required prior to admission. All requests for credit facilities and guest admission with printed or e-vouchers must be pre-arranged with the Sales and Marketing team prior to guest arrival. Email [sales@cairnsaquarium.com.au](mailto:sales@cairnsaquarium.com.au)

## CANCELLATION POLICY

**CANCELLATION POLICY** - Any cancellations requested more than 48 hours prior to the visit date will be refunded. Any cancellations requested within 48 hours, regardless of the booking date, will incur 100% cancellation fees or we may amend the date of the booking - subject to availability. If numbers are reduced on the visit date 100% cancellation fee will occur for the total cancelled.

**GROUP CANCELLATION POLICY:** 72 hours' notice in advance for a full refund. Within 72 hours will occur 100% cancellation fees. If numbers are reduced on the groups visit date 100% cancellation fee will occur for the total cancelled.